

# RiverSpring Health Plans



2023



## **Our MEMBER SERVICES TEAM**

Member Services is here to serve you, our Members, and those close to you! We take your calls—and try to handle any questions, concerns and requests you have. Our team is large and diverse and speaks the languages you speak. Our goal is to provide you with excellent customer service. Give us a call - our numbers are on the back cover of this calendar.

# JANUARY 2023

RiverSpring Health Plans

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																										
1 New Year's Day	2	3	4	5	6 Epiphany Three Kings Day (Dia de Los Reyes)	7																																										
8	9	10	11	12	13	14																																										
15	16 Dr. Martin Luther King Jr. Day	17	18	19	20	21																																										
22 Lunar New Year	23	24	25	26	27	28																																										
29	30	31				<p>FEBRUARY 2023</p> <table border="1"> <thead> <tr> <th>S</th> <th>M</th> <th>T</th> <th>W</th> <th>T</th> <th>F</th> <th>S</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	S	M	T	W	T	F	S				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28				
S	M	T	W	T	F	S																																										
			1	2	3	4																																										
5	6	7	8	9	10	11																																										
12	13	14	15	16	17	18																																										
19	20	21	22	23	24	25																																										
26	27	28																																														



## **Our BROOKLYN OPERATION SPECIALISTS**

Our Operation Specialists order services and supplies for Members. They make sure that the services planned for you with your Nurse Care Manager are ordered accurately and provided to you timely. They work with you and the clinical team to resolve any issues and they speak many languages.

# FEBRUARY 2023

RiverSpring Health Plans

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																																	
			1	2 Groundhog Day	3	4																																																	
● 5	6	7 ISNP Member Meeting	8 MLTC and MAP Member Meetings	9	10	11																																																	
12	☾ 13	14 Valentine's Day	15	16	17	18																																																	
19	○ 20 President's Day	21	22 Lent Begins Ash Wednesday	23	24	25																																																	
26	☽ 27	28				<table border="1"> <thead> <tr> <th colspan="7">MARCH 2023</th> </tr> <tr> <th>S</th> <th>M</th> <th>T</th> <th>W</th> <th>T</th> <th>F</th> <th>S</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td>31</td> <td></td> </tr> </tbody> </table>	MARCH 2023							S	M	T	W	T	F	S				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
MARCH 2023																																																							
S	M	T	W	T	F	S																																																	
			1	2	3	4																																																	
5	6	7	8	9	10	11																																																	
12	13	14	15	16	17	18																																																	
19	20	21	22	23	24	25																																																	
26	27	28	29	30	31																																																		



## **Our TRANSPORTATION TEAM**

Our transportation team coordinates transportation to and from your medical appointments seven days a week. If you need to visit your dentist, primary care doctor, or your physical therapist, you can count on us for your medical transportation needs. As with all our departments, our transportation team speaks many languages.

# MARCH 2023

RiverSpring Health Plans

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																																	
			1	2	3	4																																																	
5	6 Purim Begins	7 ● Purim Ends	8	9	10	11																																																	
12 Daylight Savings Time Begins	13	14 ◐	15	16	17 Saint Patrick's Day	18																																																	
19	20 Spring Begins	21 ○	22 Ramadan Begins	23	24	25																																																	
26	27	28 ◑	29	30	31	<p>APRIL 2023</p> <table border="1"> <thead> <tr> <th>S</th> <th>M</th> <th>T</th> <th>W</th> <th>T</th> <th>F</th> <th>S</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> </tr> <tr> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> </tr> <tr> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> </tr> <tr> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> </tr> <tr> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> </tr> <tr> <td>30</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	S	M	T	W	T	F	S							1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30						
S	M	T	W	T	F	S																																																	
						1																																																	
2	3	4	5	6	7	8																																																	
9	10	11	12	13	14	15																																																	
16	17	18	19	20	21	22																																																	
23	24	25	26	27	28	29																																																	
30																																																							



## **Our BRONX NURSE CARE MANAGERS**

RiverSpring's Nurse Care Managers are our heart. The goal for all of us, led by our Nurse Care Managers, is to keep you as healthy as possible. Your Nurse Care Managers work with you to develop your care plan, to make sure it is effective, and to adjust it as your needs change. We are here to meet your challenges and provide support to you and to your families. You see some of the Bronx team here. We have teams based in Brooklyn and Queens as well. Among them, we speak many languages.



# APRIL 2023

RiverSpring Health Plans

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1 April Fool's Day
2 Palm Sunday	3	4	5 Passover Begins	6 ● Holy Thursday	7 Good Friday	8
9 Easter Sunday	10	11	12	13 ◐ Passover Ends	14	15
16	17	18	19	20 ○ Ramadan Ends	21	22
23	24	25	26	27 ◑	28	29
30						MAY 2023 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31



## **Our QUEENS OPERATION SPECIALISTS**

Here are a few more of our Operation Specialists who order services and supplies for you, our Members. They make sure that the services planned for you with your Nurse Care Manager are ordered accurately and provided to you timely. They work with you and the clinical team to resolve any issues and they speak many languages.

# MAY 2023

RiverSpring Health Plans

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																										
	1 May Day	2	3	4	5 Cinco De Mayo	6																																										
7	8	9 MLTC and MAP Member Meetings	10 ISNP Member Meeting	11	12	13																																										
14 Mother's Day	15	16	17	18	19	20																																										
21	22	23	24	25 Shavuot Begins	26	27 Shavuot Begins																																										
28	29 Memorial Day	30	31			<p>JUNE 2023</p> <table border="1"> <thead> <tr> <th>S</th> <th>M</th> <th>T</th> <th>W</th> <th>T</th> <th>F</th> <th>S</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> </tr> <tr> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> </tr> <tr> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> </tr> <tr> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> </tr> <tr> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td></td> </tr> </tbody> </table>	S	M	T	W	T	F	S					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	
S	M	T	W	T	F	S																																										
				1	2	3																																										
4	5	6	7	8	9	10																																										
11	12	13	14	15	16	17																																										
18	19	20	21	22	23	24																																										
25	26	27	28	29	30																																											



## **Our INTAKE TEAM**

These are some of the Staff in our Intake Department— both Intake Nurses and Staff who support us in making sure that, for anyone who is interested in joining RiverSpring Health Plans, we complete the necessary assessments and information required by Medicaid and/or Medicare in order to process your application for membership. They also handle questions you may have about the process and connect you to any specialists or clinicians you might need. They speak all the main languages spoken by our Members and are delighted to help explain the process.

# JUNE 2023

RiverSpring Health Plans

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																																	
				1	2	● 3																																																	
4	5	6	7	8	9	◐ 10																																																	
11	12	13	14 Flag Day	15	16	17																																																	
○ 18 Father's Day	19 Juneteenth	20	21 Summer Begins	22 Chinese Dragon-Boat Festival	23	24																																																	
25	◑ 26	27	28	29	30	<p>JULY 2023</p> <table border="1"> <thead> <tr> <th>S</th> <th>M</th> <th>T</th> <th>W</th> <th>T</th> <th>F</th> <th>S</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> </tr> <tr> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> </tr> <tr> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> </tr> <tr> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> </tr> <tr> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> </tr> <tr> <td>30</td> <td>31</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	S	M	T	W	T	F	S							1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31					
S	M	T	W	T	F	S																																																	
						1																																																	
2	3	4	5	6	7	8																																																	
9	10	11	12	13	14	15																																																	
16	17	18	19	20	21	22																																																	
23	24	25	26	27	28	29																																																	
30	31																																																						



## **Our REHABILITATION DEPARTMENT**

Our Rehabilitation Department oversees and coordinates therapy needs. Occupational, Physical and Speech therapists specialize in assisting Members to improve their mobility, reduce pain, and reduce fall incidents. Our therapists offer education to Members and caregivers and assess Member's needs for adaptive equipment. Our goal is to keep you safe!

# JULY 2023

RiverSpring Health Plans

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																																	
						1																																																	
2	● 3	4 Independence Day	5	6	7	8																																																	
● 9	10	11	12	13	14	15																																																	
16	○ 17	18	19	20	21	22																																																	
23	24	◐ 25	26	27	28	29																																																	
30	31					<table border="1"> <thead> <tr> <th colspan="7">AUGUST 2023</th> </tr> <tr> <th>S</th> <th>M</th> <th>T</th> <th>W</th> <th>T</th> <th>F</th> <th>S</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> </tr> <tr> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> </tr> <tr> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> <td>19</td> </tr> <tr> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> <td>26</td> </tr> <tr> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td>31</td> <td></td> <td></td> </tr> </tbody> </table>	AUGUST 2023							S	M	T	W	T	F	S			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
AUGUST 2023																																																							
S	M	T	W	T	F	S																																																	
		1	2	3	4	5																																																	
6	7	8	9	10	11	12																																																	
13	14	15	16	17	18	19																																																	
20	21	22	23	24	25	26																																																	
27	28	29	30	31																																																			



## **Our QUEENS NURSE CARE MANAGERS**

Here are a few more of our many Nurse Care Managers. Their goal is to keep you as healthy as possible. Your Nurse Care Managers work with you to develop your care plan, to make sure it is effective, and to adjust it as your needs change. We are here to meet your challenges and provide support to you and to your families. You see some of the Queens team here. We have teams based in Brooklyn and the Bronx as well. Among them, we speak many languages.



# AUGUST 2023

RiverSpring Health Plans

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																										
		● 1	2	3	4	5																																										
6	7 ISNP Member Meeting	◐ 8	9	10	11 MLTC and MAP Member Meetings	12																																										
13	14	15	○ 16	17	18	19																																										
20	21	22	23	◑ 24	25	26																																										
27	28	29	● 30	31																																												
						<p>SEPTEMBER 2023</p> <table border="1"> <thead> <tr> <th>S</th> <th>M</th> <th>T</th> <th>W</th> <th>T</th> <th>F</th> <th>S</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> </tr> <tr> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> </tr> <tr> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> </tr> <tr> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> </tr> <tr> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> </tr> </tbody> </table>	S	M	T	W	T	F	S						1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
S	M	T	W	T	F	S																																										
					1	2																																										
3	4	5	6	7	8	9																																										
10	11	12	13	14	15	16																																										
17	18	19	20	21	22	23																																										
24	25	26	27	28	29	30																																										



## **Our BRONX OPERATION SPECIALIST TEAM**

Here are more of our Operation Specialists, who order services and supplies for Members. They make sure that the services planned for you with your Nurse Care Manager are ordered accurately and provided to you timely. They work with you and the clinical team to resolve any issues and they, too, speak many languages.

# SEPTEMBER 2023

RiverSpring Health Plans

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																										
<p>OCTOBER 2023</p> <table border="1"> <tr> <td>S</td><td>M</td><td>T</td><td>W</td><td>T</td><td>F</td><td>S</td> </tr> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td> </tr> <tr> <td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td> </tr> <tr> <td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td> </tr> <tr> <td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td> </tr> <tr> <td>29</td><td>30</td><td>31</td><td></td><td></td><td></td><td></td> </tr> </table>	S	M	T	W	T	F	S	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31									1	2
S	M	T	W	T	F	S																																										
1	2	3	4	5	6	7																																										
8	9	10	11	12	13	14																																										
15	16	17	18	19	20	21																																										
22	23	24	25	26	27	28																																										
29	30	31																																														
3	4 Labor Day	5	6	7	8	9																																										
10 Grandparents' Day	11 Patriot Day	12	13	14	15 Rosh Hashanah Begins	16																																										
17 Rosh Hashanah Ends	18	19	20	21	22	23 Fall Begins																																										
24 Yom Kippur Begins	25 Yom Kippur Ends	26	27	28	29 Chinese Mid-Autumn Festival Sukkot Begins	30																																										



## **Our QUALITY DEPARTMENT**

The Quality Department works with all departments to assure that we provide quality services. Quality makes sure that complaints and appeals are responded to accurately and timely. They review health records in many areas to make sure we are meeting our own high standards and government requirements. And Quality develops projects designed to improve the health of our Members.

# OCTOBER 2023

RiverSpring Health Plans

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																																	
1	2	3	4	5	6 Sukkot Ends	7																																																	
8	9 Columbus Day Indigenous Peoples' Day	10	11	12	13	14																																																	
15	16	17	18	19	20	21																																																	
22	23	24	25	26	27	28																																																	
29	30	31 Halloween				<table border="1"> <thead> <tr> <th colspan="7">NOVEMBER 2023</th> </tr> <tr> <th>S</th> <th>M</th> <th>T</th> <th>W</th> <th>T</th> <th>F</th> <th>S</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> </tr> <tr> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> </tr> <tr> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> </tr> <tr> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> </tr> <tr> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td></td> <td></td> </tr> </tbody> </table>	NOVEMBER 2023							S	M	T	W	T	F	S				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30		
NOVEMBER 2023																																																							
S	M	T	W	T	F	S																																																	
			1	2	3	4																																																	
5	6	7	8	9	10	11																																																	
12	13	14	15	16	17	18																																																	
19	20	21	22	23	24	25																																																	
26	27	28	29	30																																																			



## **Our BROOKLYN NURSE CARE MANAGERS**

Here are a few more of our Nurse Care Managers who work with you to develop your care plan, to make sure it is effective, and to adjust it as your needs change. We are here to meet your challenges and provide support to you and to your families. You see some of the Brooklyn team here. We have teams based in the Bronx and Queens as well. Among them, we speak many languages.





## **Our ADMINISTRATIVE TEAM**

By December, no one in this picture will be new to RiverSpring, but, as we write this calendar, both Julieanne Lau, Senior Vice President for Clinical and Dr. Peter Davidson, Medical Director, joined our Staff in 2022. Both have extensive experience in their fields and have already contributed in a major way to the health plan. You also see Maxine Toplitsky, Manager of the executive office, Mia Etienne, Founding SVP (who insisted on retiring in 2022 but still works with us on a limited basis— we're so thankful for that!) and Susan Aldrich as the overall administrator. We're all so grateful that you chose RiverSpring! Best wishes for a healthy and happy 2023!



# DECEMBER 2023

RiverSpring Health Plans

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																										
					1	2																																										
3	4	5	6	7 Chanukah Begins Pearl Harbor Remembrance Day	8	9																																										
10	11	12	13	14	15 Chanukah Ends	16																																										
17	18	19	20	21 Winter Begins	22	23																																										
24	25 Christmas Day	26 Kwanzaa Begins	27	28	29	30																																										
31 New Year's Eve						<p>JANUARY 2024</p> <table border="1"> <thead> <tr> <th>S</th> <th>M</th> <th>T</th> <th>W</th> <th>T</th> <th>F</th> <th>S</th> </tr> </thead> <tbody> <tr> <td></td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> </tr> <tr> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> </tr> <tr> <td>14</td> <td>15</td> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> </tr> <tr> <td>21</td> <td>22</td> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> </tr> <tr> <td>28</td> <td>29</td> <td>30</td> <td>31</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	S	M	T	W	T	F	S		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31			
S	M	T	W	T	F	S																																										
	1	2	3	4	5	6																																										
7	8	9	10	11	12	13																																										
14	15	16	17	18	19	20																																										
21	22	23	24	25	26	27																																										
28	29	30	31																																													



## **Our REGULATORY AFFAIRS DEPARTMENT**

The Regulatory Affairs Department makes sure that our processes and activities are in compliance with government requirements - that our network of providers is robust, that contracts are as they should be, that plan reporting and other matters are timely and accurate. They also conduct and oversee regulatory surveys, audits, and investigations.

# JANUARY 2024

RiverSpring Health Plans

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																																	
	1 Kwanzaa Ends New Year's Day	2	3	4	5	6 Epiphany Three Kings Day (Dia de Los Reyes)																																																	
7	8	9	10	11	12	13																																																	
14	15 Dr. Martin Luther King Jr. Day	16	17	18	19	20																																																	
21	22	23	24	25	26	27																																																	
28	29	30	31			<table border="1"> <thead> <tr> <th colspan="7">FEBRUARY 2024</th> </tr> <tr> <th>S</th> <th>M</th> <th>T</th> <th>W</th> <th>T</th> <th>F</th> <th>S</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> </tr> <tr> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> </tr> <tr> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> </tr> <tr> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> </tr> <tr> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td></td> <td></td> </tr> </tbody> </table>	FEBRUARY 2024							S	M	T	W	T	F	S					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29		
FEBRUARY 2024																																																							
S	M	T	W	T	F	S																																																	
				1	2	3																																																	
4	5	6	7	8	9	10																																																	
11	12	13	14	15	16	17																																																	
18	19	20	21	22	23	24																																																	
25	26	27	28	29																																																			



## RiverSpring Health Plans

- 1-800-370-3600** (MLTC)
- 1-800-362-2266** (MAP)
- 1-800-580-7000** (ISNP)
- 1-800-771-0088** (RSHP)
- TTY-711**

RiverSpring Health Plans complies with applicable Federal civil rights laws, and does not discriminate on the basis of race, color, national origin, age, disability, or sex.